

One Journey 2020-22



Community Action Partnership of Hennepin County (CAP-HC)

STRATEGIC PLAN

Approved by Community Action Partnership Board of Directors May 28, 2020

MISSION

Partner with community to provide effective and responsive services to reduce the impact of poverty in Hennepin County.

VISION

Hennepin County without poverty.

VALUES

Strengthening
Community



Eliminating
Barriers



Creating
Opportunities



Building
Relationships



Responsible
Stewardship



Equity and
Inclusion



GOALS

1

STABLE AND RESPONSIVE PROGRAMMING

- Deliver high-quality services that meet family and individual needs as identified by the Community Needs Assessment.
- Strengthen CAP-HC's network of community partners.
- Expand resources to increase CAP-HC's capacity to serve the community (e.g., space, vehicle repair).

2

COMMUNITY ENGAGEMENT AND ADVOCACY

- Engage low-income communities in developing solutions to address poverty.
- Establish CAP-HC legislative agenda and priorities and work in partnership with advocacy organizations.
- Support civic engagement efforts within the community.

3

COMMUNITY CRISIS MANAGEMENT

- CAP-HC is a nimble organization, able to quickly respond to the changing needs of staff, agency, and the community we serve.
- Monitor the impact of the COVID-19 public health crisis and respond in a manner that addresses client and community needs while acting within program and funding guidelines.

4

ORGANIZATIONAL EXCELLENCE

- Create client growth and agency visibility.
- Continue giving ongoing priority to maintaining a strong, positive CAP-HC culture.
- Integrate "industry" best practices into CAP-HC's daily operations.
- Maintain financial stability and accountability.
- Maintain effective governance and organizational compliance.

5

STRATEGIC AND DATA-DRIVEN DECISION MAKING

- Refine policies and procedures for data collection, reporting, and management.
- Regularly assess community and agency-level data to identify trends and inform programming decisions.
- Systematically align grants, client needs, and staff capacity.

OFFICES

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